

HKQAA TRAINING PLANNER (2020)

Courses Title	Master Code	Duration (Day)	Fees HK\$	July	Aug	Sep	Oct
Quality & Integrated Management Systems							
ISO 9001:2015 QMS - Understanding & Application ISO 9001:2015 質量管理體系 - 理解與應用 (U&A)	VM1	1	1580	VM1C/HK-07A 2-Jul	VM1C/HK-08A 3-Aug	VM1C/HK-09A // VM1C/HK-09B 4-Sep // 7-Sep	VM1C/HK-10A // VM1C/HK-10B 5-Oct // 7-Oct
ISO 9001:2015 QMS - Internal Auditor Training ISO 9001:2015 質量管理體系 - 內部質量管理體系審核員培訓	VM3	2	3300	VM3C/HK-07A 23-24 Jul	VM3C/HK-08A 17-18 Aug	VM3C/HK-09A 10-11 Sep	VM3C/HK-10A 22-23 Oct
CQI & IRCA Certified ISO 9001:2015 QMS Lead Auditor ISO 9001:2015 質量管理體系 - 主任審核員證書培訓課程(CQI & IRCA認可)	QMS/IRCA	5	9800/ 9300*	QMS/IRCA/7B 23-31 Jul		QMS/IRCA/09 14-18 Sep 2020	
ISO 9001:2015 QMS Documentation ISO 9001:2015 質量管理體系文件	QMS4	1	1680/ 1580*	QMS4C/HK-07A 22-Jul			
ISO 9001:2015 QMS - Advanced Internal Auditing Techniques ISO 9001:2015 品質管理體系 - 進階內部審核技巧	QMS5	2	3500/ 3300*	QMS5C/HK-07A 30-31 Jul			
Understanding and Application of an Integrated Management System (IMS) 整合管理體系(IMS) 的理解與應用	IMS5	2	3500/ 3300*		IMS5C/HK-08A 3-4 Aug	IMS5C/HK-09A 17-18 Sep	
Sustainability (Environmental and CSR)							
ISO 14001:2015 EMS - Understanding & Application ISO 14001:2015 環境管理體系 - 理解與應用	EMS2	1	1730/ 1630*	EMS2C/HK-07A 16-Jul	EMS2C/HK-08A 28-Aug	EMS2C/HK-09A 15-Sep	EMS2C/HK-10A 6-Oct
ISO 14001:2015 EMS - Internal Auditor Training ISO 14001:2015 環境管理體系 - 內部環境管理體系審核員培訓	EMS3	2	3400/ 3300*	EMS3C/HK-07A 22-23 Jul	EMS3C/HK-08A 20-21 Aug	EMS3C/HK-09A 29-30 Sep	EMS3C/HK-10A 27-28 Oct
CQI & IRCA Certified ISO 14001:2015 EMS Lead Auditor ISO 14001:2015 環境管理體系 - 主任審核員證書培訓課程(CQI & IRCA認可)	EMS/IRCA	5	9800/ 9300*			EMS/IRCA/09 TBC	
ISO 14064-1:2018 Greenhouse Gases - Transition Course ISO 14064 溫室氣體排放查驗 - 轉版課程	EM26	1	1630			EM26C/HK-09A 22-Sep	
ISO 50001:2018 Energy Management Systems - Transition Course ISO 50001:2018 能源管理體系 - 轉版課程	EM21	1	1200				
Occupational Health and Safety Management							
ISO 45001:2018 OHSMS - Understanding & Application ISO 45001:2018 職業健康安全管理体系 - 理解與應用	OH19	1	1730/ 1630*	OH19C/HK-07A 6-Jul	OH19C/HK-08A 11-Aug	OH19C/HK-09A 10-Sep	OH19C/HK-10A 8-Oct
ISO 45001:2018 OHSMS - Internal Auditor Training ISO 45001:2018 職業健康安全管理体系 - 內部審核員培訓	OH20	2	3400/ 3300*	OH20C/HK-07A 27-28 Jul	OH20C/HK-08A 17-18 Aug	OH20C/HK-09A 24-25 Sep	OH20C/HK-10A 29-30 Oct
CQI & IRCA Certified ISO 45001:2018 OHSMS Lead Auditor ISO 45001:2018 職業健康安全管理体系 - 主任審核員證書 (CQI & IRCA認可)	OHSM/IRCA	5	9800/ 9300*				OHSM/IRCA/10 TBC
F&B - Hygiene, Food Safety & Wine Storage							
Hygiene Control System - Understanding & Implementation 衛生監控系統- 理解與實施	GP02	1	1600		GP02C/HK-08A 10-Apr		
ISO 22000:2018 FSMS - Understanding and Application ISO 22000:2018 食品安全管理体系 - 理解與應用	HA5	1	1600/ 1500*	HA5C/HK-07A 17-Jul	HA5C/HK-08A 7-Aug	HA5C/HK-09A 4-Sep	HA5C/HK-10A 9-Oct
ISO 22000:2018 FSMS - Internal Auditor Training ISO 22000:2018 食品安全管理体系 - 內部審核員培訓	HA7	2	3500/ 3300*	HA7C/HK-07A 27-28 Jul		HA7C/HK-09A 7-8 Sep	HA7C/HK-10A 21-22 Oct
CQI & IRCA Certified ISO 22000:2018 FSMS Lead Auditor Training ISO 22000:2018 食品安全管理体系 - 主任審核員證書 (CQI & IRCA認可)	IRCA/FSMS	5	9800/ 9300*	IRCA/FSMS/07 20-24 July			
ISO 22000:2018 FSMS Transition Course ISO 22000:2018 食品安全管理体系審核員轉版課程	HA14	1	1600/ 1500*		HA14C/HK-08A 11-Aug		HA14C/HK-10A 12-Oct
ISO 22000:2018 FSMS Implementation Course ISO 22000:2018 實施食品安全管理体系課程	HA9	2	3700/ 3500*		HA9C/HK-08A 13-14 Aug		
Master Workshop on HACCP 食品危害分析重點控制 HACCP	HA16	10 hours	2200		HA16C/HK-08A 4,11 & 18 Aug		
Certificate Course for Food Hygiene Managers 食品衛生經理證書課程	M091	3	1500/ *1600	M091C/HK-07A 22, 29 Jul & 5 Aug	M091C/HK-08E (English) 19, 26 Aug & 25sep	M091C/HK-09A 16, 23 & 30 Sep	M091C/HK-10A TBC
Trainer Certificate for Food Safety Practitioners 食品安全專業導師證書課程	M935	24-26 hours	6300				
Nutritious Soft Meals Course 營養軟餐課程	M937	9 hours	2500		M937C/HK-08A 17, 24 & 31 Aug		
Food Safety in Food Allergen Course 食品安全食物致敏原課程	M938	9 hours	2500	M938C/HK-07A 13, 20 & 27 Jul			
HCS 學校/教育機構抗疫衛生管控人員實務工作坊 (網上課程) **NEW**	HA17	2.5 hours	400		HA17C/HK-08A 21-Aug		
校本STEM教育課程系列 - 建立「衛生監控」健康校園	M948	9 hours	1800	M948C/HK-07A 11 & 18 Jul			
Foundation of HKQAA Wine Storage Management Systems Specifications 建立優良存酒設備 - 基礎課程	QM04	1	1500				
Pharmaceutical and Cosmetic							
Optimization of Secondary Packaging Process and Warehouse Management 優化藥物二次包裝工作坊	M800	4 hours	1600	M800C/HK-07A 18-Jul		M800C/HK-09A 12-Sep	M800C/HK-07A 17-Oct
Pharmaceutical Labelling Requirement & Legal Aspect of Secondary Packaging 香港藥物標籤條例	M801	4 hours	1600	M801C/HK-07A 25-Jul		M801C/HK-09A 19-Sep	M801C/HK-10A 24-Oct
ISO13485:2016 Medical Devices - QMS - Requirements for Regulatory Purposes Understanding & Application ISO13485:2016 醫療器材品質管理系統標準 - 理解與應用	MT22	1	1580	MT22C/HK-07A 7-Jul	MT22C/HK-08A 7-Aug	MT22C/HK-09A 1-Sep	MT22C/HK-10A 12-Oct
ISO13485:2016 Medical Devices - QMS - Requirements for Regulatory Purposes - Internal Auditor	MT77	1	1580	MT77C/HK-07A 7-Aug	MT77C/HK-08A 27-28 Aug	MT77C/HK-09A 29-30 Sep	MT77C/HK-10A 29-30 Oct

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Customer Service: From Good To Great							
ISO 10002:2018 Customer Satisfaction - Guidelines for Complaints Handling - Understanding & Application	MT14	1	1280	MT14C/HK-07A		MT14C/HK-09A	
ISO 10002:2018 客戶滿意度 - 投訴處理指引 - 理解與應用				23-Jul		4-Sep	
ISO 10002:2018 Customer Satisfaction - Guidelines for Complaints Handling - Internal Auditor Training	MT56	2	3200/ 3000*	MT56C/HK-07A	MT56C/HK-08A		MT56C/HK-10A
ISO 10002:2018 客戶滿意度 - 投訴處理指引 - 內部審核員培訓				16-17 July	3-4 Aug		22-23 Oct
ISO 10002:2018 Customer Satisfaction - Guidelines for Complaints Handling - Transition Training 客戶滿意度 - 投訴處理指引 - 轉版課程	MT73	1	1280	MT73C/HK-07A	MT73C/HK-08A	MT73C/HK-09A	
				24-Jul	11-Aug	4-Sep	
Effective Complaint Handling & Risk Management in the Customer Service Centre 高效投訴管理技巧及服務中心風險管理**HOT!**	EW53	1	1200	EW53C/HK-07A	EW53C/HK-08A	EW53C/HK-09A	EW53C/HK-10A
				7-Jul	7-Aug	10-Sep	15-Oct
Educational Organizations Management Systems							
ISO 21001:2018 Educational Organizations Management Systems Understanding & Application	ED01	1	1580		ED01C/HK-08A		
ISO 21001:2018教育機構管理體系認證 - 理解與應用				21-Aug			
Business Continuity Management, Risk and Crises Management							
ISO 22301 Business Continuity Management Systems - Understanding & Application ISO 22301營運持續管理體系 - 理解與應用**HOT!**	RM01	1	1600		RM01C/HK-08A	RM01C/HK-09A	RM01C/HK-10A
					11-Aug	25-Sep	19-Oct
ISO 31000 Principles and Guidelines for Risk Management - Understanding & Application	RM04	1	1600	RM04C/HK-07A	RM04C/HK-08A	RM04C/HK-09A	RM04C/HK-10A
ISO 31000 風險管理的原因及指引- 理解與應用**HOT!**				23-Jul	10-Aug	16-Sep	20-Oct
ISO 37001 Anti-Bribery Management Systems - Introduction ISO 37001 防貪管理體系入門	A001	9:00am-12:00pm	980				
ISO 41001:2018 Facility Management System - Understanding & Application ISO 41001:2018 設施管理體系 - 理解與應用	FM01	1	1600/ 1500*	FM01C/HK-07A			
				31-Jul			
ISO 55001:2014 Asset Management System - Understanding & Application ISO 55001:2014 資產管理體系 - 理解與應用**HOT!**	SM04	1	1600/ 1500*	SM04C/HK-07A			SM04C/HK-10A
				3-Jul			20-Oct
Soft Skills Training Program							
Workshop on Developing Supervisory Skills & Leadership Charisma 強勢督導管理培訓工作坊**HOT!**	M022	1	1380 / 1280*		M022C/HK-08A		
					25-Aug		
Workshop on Strategic Compensation System Design 策略性薪酬設計培訓工作坊	M023	1	1380 / 1280*				
Workshop on Business Process Improvement 業務流程改善培訓工作坊	M024	1	1380 / 1280*				
Workshop on Effective Project Management 有效項目管理培訓工作坊	M025	1	1380 / 1280*	M025C/HK-07A			
				22-Jul			
Workshop on Effective Performance Appraisal 個人績效管理工作坊	M026	1	1380 / 1280*				
Workshop on Effective Communication & Influencing Skills 有效溝通及影響技巧培訓工作坊	M028	1	1380 / 1280*			M028C/HK-09A	
						9-Sep	
點子爆發與創新思維工作坊 Idea Exploration and Creative Thinking Workshop	M940	1	1380 / 1280*	M940C/HK-07A	M940C/HK-08A	M940C/HK-09A	
				6-Jul	25-Aug	14-Sep	
強勢、魅力演說訓練班 Powerful and Fascinating Presentation Training	M941	1	1380 / 1280*	M941C/HK-07A	M941C/HK-08A	M941C/HK-09A	
				13-Jul	18-Aug	22-Sep	
入型入格識人術訓練班	M942	1	1380 / 1280*	M942C/HK-07A	M942C/HK-08A	M942C/HK-09A	
				21-Jul	10-Aug	7-Sep	
職場讀心術 - 身體語言訓練班	M945	1	1380 / 1280*	M945C/HK-07A	M945C/HK-08A	M945C/HK-09A	
Mind Reading Technique in Workplace - Body Language Training				28-Jul	3-Aug	29-Sep	
Entrepreneur Management Tools							
Implementation of HKQAA 5S in the Workplace Operation 實施 HKQAA 5S 在工作間的營運	GP03	1	1600/ 1500*	GP03C/HK-07A		GP03C/HK-09A	
				24-Jul		9-Sep	
Team Building							
Zodiak: The Game of Business Finance and Strategy	1 to 2 Day(s)		我們專為企業提供度身定造的培訓，詳情可與本局課程經理洽談。 Ms. Joanne Chan (2202 9330 / joanne.chansm@hkqaa.org)				
Team Collaboration in LEGO® SERIOUS PLAY®	1 to 2 Day(s)						
Team Collaboration in Meaningful Micro-Film Production 微電影製作團建立	1 to 2 Day(s)						
The 7 Habits of Highly Effective People Signature Program	1 to 2 Day(s)						
Introduction to Design Thinking 設計思維入門	1 to 2 Day(s)						
大笑瑜伽領袖認證課程	1 to 2 Day(s)						
Money War 錢戰	1 to 2 Day(s)						
* Please refer the early bird payment deadline to our web-site ** QuEST Forum member # NTTS approved course with 50% course fee reimbursement Last Updated Date : 8 July 2020							
Website: http://www.hkqaa.org Email : training@hkqaa.org LinkedIn: HKQAA							
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